

People who support JATCO #Security

Office/Reception

This column introduces the people who always support JATCO, and it's the first of the new fiscal year!

This time, we visited ALSOK, a company that provides safe and secure security services and provides guidance to visitors. We spoke with Mr. Inaba, a former JATCO employee who works in the security office at Fuji District 1, and Ms. Nozawa, who works as a receptionist at the Fuji head office.

Fuji Area 1 West Gate Guard Inaba-san

I joined ALSOK as the security guard at the west gate of Fuji Area 1, and this year marks my ninth year here. I originally worked in JATCO's 2nd District, Fujinomiya District, and 1st District.

In Area 1, as a member of the improvement team (GKPT), I continued to analyze unnecessary movements while working by looking at photos of workers taken at each factory, and to use this information to improve work.

After working in the construction department and the service center, I retired at the age of 60 and worked for another company after retirement, but when I was introduced to someone I had met while I was still working, I found out that ALSOK was recruiting for a security guard position and decided to join the company. I am in charge of the west gate, which is often used by contractors, and some of the people there are familiar with me from my days as an employee, so I am able to respond smoothly. This may have also been one of the reasons why ALSOK hired us.



Mr. Inaba, the security guard at the west gate of Fuji Area 1

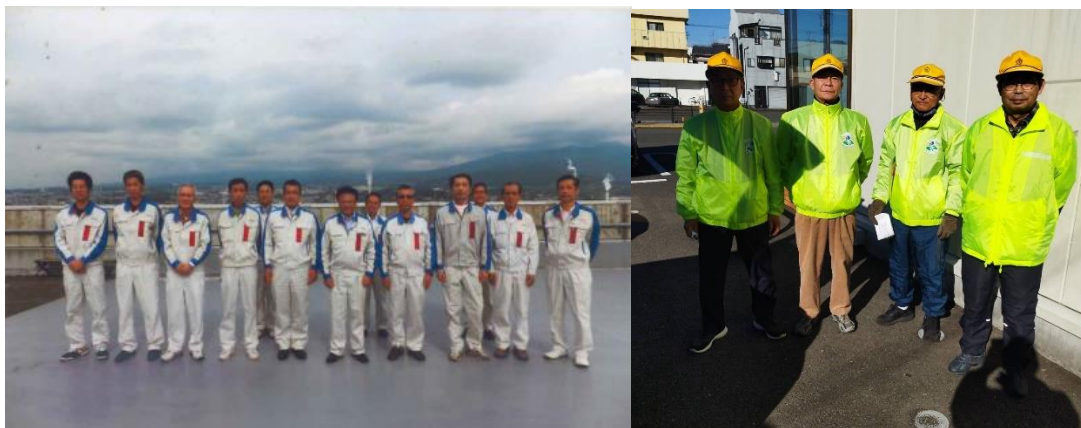
Fulfilling days

I work the early shift, from 5am to 11am. The job mainly involves checking in visitors and checking for oil leaks on cars. I guess we deal with around 80 to 200 people on our shift every day.

The happiest moment for me is when I receive a warm greeting from the employees. Whenever I meet Akiyama-san and Yoshino-san, with whom I used to work, I make sure to say hello.

I enjoy communication, so I find this job, which involves a lot of talking with people, very fulfilling. My work hours are early in the morning, and I commute by car from Shimizu Ward, so I have to get up at around 3 a.m., but my wife helps me out. Morning activities have their advantages, because I get up early in the morning and have time after lunch, which allows me to watch my grandson play on the high school soccer team.

Now I am stress-free and satisfied with my well-balanced life.



During his time at JATCO, on the roof of the head office (left) and with members of

the Ojima District Traffic Safety Council (right)

What we want to protect is safety and security

In my private life, I work to protect the safety of my community as a member of the Ojima District Traffic Safety Council. I also participate in the Shizuoka Inter-City Ekiden every year as a volunteer.

Perhaps because I have worked in the production department for a long time, I still have a strong desire to provide safety and security. We want visitors to JATCO to leave their day safe and sound. That thought is always in my mind. Since I work the early shift, I often can't see the customers leave (laughs).



We will continue to protect safety and security today.

Good luck, JATCO!

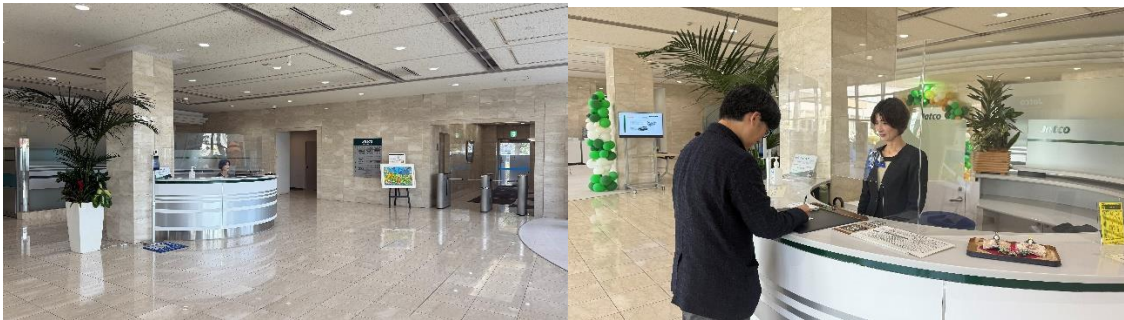
I am 72 years old now, but I would like to work until I am about 75. We have alumni who are 77 years old. I can't work unless I'm healthy, so now I'm continuing to walk with health as my number one priority.

As a former JATCO employee, I hope that in these times, the company will take on new challenges beyond just cars. Personally, I'm rooting for Jatcoretas.

I am grateful that I can get an idea of what is going on at JATCO by watching "HOT TOPICS," which is broadcast every month. Please continue broadcasting!

Fuji Head Office Receptionist, Ms. Nozawa

Before ALOSOK, I worked at Nissan Creative Services. Around 2006, I saw a job advertisement within JATCO for a job using computers, and when I applied, I was told, "We have a vacancy for a receptionist. What do you think?" I was contacted and have been working as a receptionist at JATCO headquarters ever since.



In charge of reception at Fuji Head Office

"Habit is the enemy"

At first, I had difficulty speaking smoothly with customers, but my predecessor taught me kindly and carefully, and I gradually got used to it.

Last year, ALOSOK organized an event where members who were dispatched to various companies as receptionists received a lecture from someone from ANA. I was able to go back to my roots in many ways, and I was reminded that "familiarity is the enemy."

Although I usually do a lot of reception work, I also assist with factory tours of the Fuji Area 1 and handle the reception desk for factory tours for elementary school students. The attendants are wearing JATCO work clothes and hats. In particular, the number of elementary school students accepted is high from September to November.



Past Photos

I like talking to people

I arrive at work at 8am and work from 8:30am after the morning meeting until 5:30pm. About 30 people come on Mondays and Fridays, and about 70 people come on Wednesdays, Thursdays and Fridays. Even after all these years, it's still fun to meet new people every day. I think I might be better suited to interacting with people rather than desk work.

JATCO has always been kind. Most of the customers are also very nice.

If there is one thing I would like to ask of my employees, it would be if they could answer calls from the reception desk as much as possible (laughs).

Is this a private matter? On weekends, I accompany my two children to soccer games. My hobbies are volleyball and swimming, which I did in high school.



Nozawa says she wants to continue working

Changes in customers

I get the impression that the companies of the customers who visit us have changed a lot. I feel that the companies that have been with us for a long time are companies that we will continue to do business with, even in this age of electrification, and when new companies visit us, I realize that we will be doing business with these companies in the future.

I'm good at remembering people's names and faces, so even if the department name changes or the number of departments increases, it's not too difficult for me. So, if I meet someone from JATCO in my free time, I might end up saying hello (laughs).

I love this job and would like to continue working as a receptionist unless I am asked to switch. I will continue to learn for that reason.

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